

January 29th, 2014

Dear Marantz Owner,

Please be advised that we have identified an issue with some Netflix devices transmitting Dolby Digital Plus audio signals to our audio video receivers. We will start rolling out an online firmware update to correct the problem with effected models towards the end of February, staggering the update between models into March¹. In the meantime, setting your Netflix device's digital audio output to PCM or Stereo should temporarily alleviate the issue.

We appreciate your continued patience as we work to resolve this issue.

The Marantz Team

Firmware Update Schedule

February 20: SR6008, SR7008, AV8801

March 6: NR1504, NR1604, SR5008

March 19: NR1603, SR7007

March 27: SR6007, SR5007

March 30: AV7701

¹ Please insure that "Firmware Update Notification" in your product's set-up menu is set to "on"